

## Body Shop Estimator Skills Quiz

Name, Phone, Email

- 1) What are the first three items you enter to create an estimate in CCC One?
- 2) How often do you update a customer as their car is in repair?
- 3) What are the six typical photos necessary for any insurance company?
- 4) What does DRP stand for?
- 5) What is a claimant?
- 6) Explain what an insured is?
- 7) What is a CAPA certified part?
- 8) What is the difference between aftermarket and OEM?
- 9) Describe the outer panels and inner structures of a vehicle.
- 10 ) What is a tear down?